



RELAIS
LUCE
FLORENCE



Pet Policy

Pets are welcome at Relais Luce Florence!



Document their stay tagging them at **#relaislucepets** we'd love to see them enjoying their stay in Florence!

While the hotel does not require a deposit, there are some simple rules listed below you'll need to follow during your stay to ensure a happy experience for them and for the other guests. In addition to our rules you are also responsible for being in compliance with all local laws and regulations, for any questions do not hesitate contacting us at info@relaisluceflorence.it or by telephone **(+39) 0550190242**. Please find following the obligatory conditions regarding their stay:

- Pets are welcome at a cost of 10€ per night, with a little welcome treat!
- We are able to accommodate n.1 pet per room, note that you'll share the same space.
- The presence of a pet must be notified in advance at the moment of reservation.
- We accept only small and medium size dogs.
- Pet owners will make sure not to leave pets alone and unsupervised in the room. If you are planning activities that your pet cannot attend we recommend arranging dog care in advance. We are happy to assist you to reserve a company (www.florencepetsitting.com) that would be able to pet-sit or take your pet for walks during the day or evening.
- In consideration for other guests, please clean up after your pets, and keep them within your control at all times. Dog owners will make sure to keep them on a leash when crossing or lounging in communal areas. If your cat is staying with you, you'll need to provide a litter box.
- Pet owners are responsible for their behaviour, and must be attentive and ready to promptly intervene if needed. We count on you to prevent your pet from making excessive noise, being disruptive or aggressive to other guests. If your pet is deemed dangerous, harmful or disruptive, hotel management has sole discretion to require you to find other accommodations.
- Pet owners must ensure and respect common hygiene and sanitary behaviours at all given times. If your room requires excessive cleaning, or if damages are incurred as a result of your pet's actions, the hotel may charge an extra depending on the entity of additional services and repairs.
- Before checking out, your room may be overlooked by our staff to ensure it's condition.
- We recommend to pack your animal's own travel bed, toys, and supplies.

Info utili

If you need anything for your pet (including a vet, shops and groomings) we'll help you to our best abilities.



Veterinarians

- **Vet Hospital H24 Firenze**
Via dei Vanni 25, 50142
Tel. (+39) 055 2322025 | www.vethospital.it
24h opening
- **Studio Veterinario Linari**
Via F. Talenti, 26, 50142
Tel. (+39) 055710878 | www.clinicaveterinarialinari.altervista.org
Open from 09.00 a.m. until 07.30 p.m.

Grooming

- **Piero Toilette**
Viale Francesco Petrarca 90/R, 50124
T: +39 055229301 | www.pierotoilette.com
- **Lanini Aleandro Toilette**
Via del Ponte Rosso, 59
T: +39 055 486754

Stores

- **Brilli Pet Boutique**
Piazza del Mercato Centrale, 24/R 50123
T: +39 055282711 | www.brillipetboutique.it
- **Duomo Alimenti**
Via dei Servi, 5
T: +39 055 215501

Pet walking and pet sitting

- **Florence Pet Sitting**
www.florencepetsitting.com
- **Dog Sitting Firenze**
www.dogsittingfirenze.it



Thank you for your kind understanding.
We wish you and your furry friend a pleasant stay at Relais Luce Florence!